



Venerable Bede Church of England Academy

Dayspring Trust

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30 March 2020

Dear Parent/Carer

We wanted to give you the latest update regarding the proposed trip to Poland, which was scheduled to take place between 6th – 10th July.

As we are all aware, a lot has changed since we first proposed the trip to Poland. We have been in contact with the Travel Company “NST” who have indicated to us that there are no further payments required at this time for the trip. We have queried with them what will happen to deposits, as the likelihood is that this trip will be unable to go ahead due to current global travel restrictions in place. Their response is outlined below;

“We are currently just dealing with the trips that are due to go out until the end of April at present and then we will move onto the trips going in May, June, July in that order.

We are unable to confirm at this stage that groups will receive a full refund, even if there is advice against travel to a destination. At the moment there is no directive that travel to Poland will not be possible on the 6th July, and until we hear anything different, we will be progressing with the trip as normal and expect that the trip will go ahead. If and when government advice changes, we will of course keep the you updated.

If the trip is un-able to go ahead we will try to recover as much as possible with the best case scenario being able to offer a full refund, but we can’t guarantee that at this stage.

As discussed we are currently working on tours that are travelling imminently, in the next couple of weeks. I hope that you can understand the difficult situation that we are faced with at the moment and be assured that as soon as we have any further information. We will be in contact to offer an update. Should you wish to cancel immediately, normal cancellation charges would be applied.

Please bear with us at this immensely difficult time for everyone.”



As you can see from the email, if we choose to cancel the trip now, normal cancellation charges would apply. This means that we would lose the deposit, which we have already paid. Our suggested course of action is to wait until the trip cannot go ahead at the proposed time, and is cancelled by the tour company. This way we stand to be able to claim back as much of the monies already paid as is possible.

We will keep you updated as soon as we hear anything else from the travel company. Please don't hesitate to contact the school or myself if you have any further questions and I will endeavour to answer them as best as I can. I thank you for your patience in the matter.

Yours faithfully

Mrs Rebecca Scott

Head of History

