

**There has been an agreement reached between the Department for Business, Energy and Industrial Strategy and domestic energy supply companies setting out principles to support energy customers impacted by COVID-19. This is known as the BEIS / domestic energy supply companies: agreement. ([Click here to view](#))**

**At present Company's like ourselves are working out how exactly this will look, but have put measures in place for Self-isolating clients to ensure they have energy.**

**Here is a list of the energy companies and their contact details for your reference. Please urge any family self-isolating and on a credit/ smart meter to contact their supplier if they running out of credit so they can support them appropriately. (Whatever additional credits clients receive will need to be paid back at some point.)**

<b>British Gas</b>	<b>Call 0333 202 9802</b>
<b>EDF</b>	<b>Call 0333 200 5100</b>
<b>E.on</b>	<b>Call 0345 052 0000</b>
<b>Npower</b>	<b>Call 0800 073 3000</b>
<b>Scottish Power</b>	<b>Call 0800 027 0072</b>
<b>SSE</b>	<b>Call 0345 026 2658</b>
<b>Bulb</b>	<b>Call 0300 303 0635</b>
<b>Co-op Energy</b>	<b>Call 0800 093 7547</b>
<b>E Energy</b>	<b>Call 0333 103 9575</b>
<b>Green Network Energy</b>	<b>Call 0800 520 0202</b>
<b>Green Star Energy</b>	<b>Call 0800 012 4510</b>
<b>Omni Energy</b>	<b>Call 0113 457 3219</b>
<b>Ovo</b>	<b>Call 0330 102 7517</b>
<b>Robin Hood Energy</b>	<b>Call 0800 030 4567</b>
<b>Utilita</b>	<b>Call 0345 207 2000</b>