



Venerable Bede Church of England Academy

Dayspring Trust

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DAI/ACI

26th March 2020

Dear Parent/Carer

I hope that you are all managing in these difficult times. Just a couple of updates to give you at the minute. First of all, we have been working to try and resolve any issues which pupils might have had in accessing their work online. May I remind you that you can raise a query with us from our "Resources" page which can be found by clicking this link [Click here to access help](#).

As far as possible our staff are following the guidance from Central Government to Stay Home, Protect the NHS and save lives. To enable this to happen, most of our staff are working remotely. This includes office staff. This will mean that you may not be able to speak to a member of staff in the school office immediately. If you cannot get through to school, remember that you can contact us by using our online query form which is accessed by [clicking here](#), or from the school website by selecting "contact us" at the top of our Homepage.

I have been forwarded some information from Utilities Companies in the UK and thought that it would be good to share with you. This information can be accessed by [clicking here](#). The document outlines how families with pre-payment and smart meters can get additional support currently if they are facing difficulties due to self isolation in the current Coronavirus outbreak.

You should have received an email from Mrs Burgess sharing with you some additional Family / Enrichment Resources (which can be accessed by [clicking here](#)) which you and your child might find useful. We will keep sharing these things which we hope you might find useful.

I hope that you and your families are keeping safe and keeping well.

Regards

Mr D. Airey
Headteacher

